

FAMILY INFORMATION FACT SHEET

This fact sheet is to be given to each family in the FIC in order to provide them with an understanding of the FIC's function.

ABOUT THE FAMILY INFORMATION CENTER

Provides a secure and controlled area for families of patients to go, removed from medical treatment areas, where information can be obtained and provided to facilitate family reunification, and to provide access to support services.

INFORMATION WE HAVE ACCESS TO

Information regarding patients that are at our facility. We can also contact other healthcare facilities to determine if the patient is at another facility.

INFORMATION WE CAN SHARE

Location of patients/victims.

INFORMATION WE CANNOT SHARE

We do not share information to the general public or the media. Sensitive information concerning a patient's medical condition such as diagnosis and specific health information.

RESOURCES THAT WE HAVE ACCESS TO

Nursing services to answer questions about medical conditions. Other support services such as a social worker/mental health counselor, chaplain, brochures.

Referrals for support services can be made available as needed.

THINGS TO REMEMBER

This is a secure area – everyone must sign in and out. No press/media are allowed.

We only share information to the intended recipient.